PUBLIC PROGRAMME
Certificate of attendance provided
* minimum of 75% attendance

8D PROBLEM SOLVING

Date: 25-26 February 2019
Time: 9.00 am - 5.00 pm
Venue: DreamEDGE, Cyberjaya
Code: EK12

OVERVIEW

8D is a tool for problem solving methodology. Most often used for manufacturing, to identified problem, solving them and monitoring its effectiveness together with the assist of other quality tools in achieving the effective solving results.

OBJECTIVE

- Ensure participant understand and able to conduct the effective 8D analysis.
- Explain what the error proof methods, their benefits and how to implement them.
- Ensure "Quality Right at the First Time".

COURSE CONTENT

- Problem Type Situation
- Problem Solving Method
- Quality Tools
- 8D in IATF 16949
- 8D Application
- Interim Containment
- Root Cause Analysis
- Corrective Action
- Implementation & Validate
- Prevention
- Poka Yoke Concept
- Poka Yoke Application

LEARNING OUTCOME

At the end of the training, participant will be able to:
- Conduct and solve problem by applying 8D analysis.
- Know the error proof methods and how to implement it in a real situation.

TARGET

- Design engineer
- Manufacturing engineer
- Quality engineer
- Manager
- Engineering student
- Others who are directly involved in continuous improvement/quality improvement initiatives from both manufacturing and service sector.

METHODOLOGY

- Training material : English language
- Lecture : Malay and/or English language
- Activities
- Q&A

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