

### Suhaina Sulaiman

Suhaina holds a Degree in Business Administration and Masters in Organizational Psychology from International Islamic University Malaysia. She has 20-years' working experience in private and corporate sector. She has been involved in Train-the-Trainer's program, Business Communication, Time and Stress Management, Sales, Customer Service, Professional Work Ethics, Goal Setting, Self-Motivation, Graduate Employability Training and Computer Skills training throughout her training stint. As a trainer who spent many years in a local financial institution, Suhaina trained senior managers, managers, executives and support staff in the areas of sales, customer service and information technology.



Prior to that, she has been working closely with Bank Negara Malaysia's Legal Department, MAS Flight Operations Division, Institution of Engineers Malaysia and Sabah DID Water Resource Management, developing solutions that uses Knowledge Management to meet their business strategic needs. A certified trainer with Pembangunan Sumber Manusia Berhad (HRDF - TTT Certification Number : TTT/12964) and Malaysian Institute of Management (MIM), she brought in more than 10 years of experience in conducting training nationwide. She is known for her dynamic delivery and utilization of multiple training methodologies to appeal to participants various learning capabilities. She brings into her workshops the experience in motivating, planning, problem solving, human interactions and resourcefulness through her consulting experience.